March 18, 1992

5954 Bent Willow Drive
Alexandria, VA 22310-1797
703-313-9615

President
Success Motivation Institute
5000 Lakewood Drive
Waco, TX 76710
817-776-1230

Dear Sir:

On June 14, 1991, I mailed a letter to Mr. James Moore in care of your organization. Before doing so, I had called SMI's number, listed above, and asked to speak with Mr. Moore. The person answering the phone said he was not in. I indicated that I wished to mail him a letter and she gave me the above address. Since the letter was not returned to me, I naturally assumed that it had found its addressee.

Similarly, on February 19, 1992, I sent a *certified* letter (P634656313) to Mr. Moore at your address, again calling in advance to make certain that he could be reached at SMI. The second letter has not been returned to me (nor did I request a return receipt), so I can only assume that someone at SMI has signed for it.

Mr. Moore has recently (February 24) informed me that he was fired from SMI some 15 months ago, and did not receive either of my letters to him via your organization.

The subject of these letters regards his book, ***Conspiracy of One***. I understand that this subject does not relate to official SMI business. It may have been inappropriate for me to tax your mailroom's resources by mailing the letters to Mr. Moore at SMI, even if he were still employed there.

Nevertheless, these two letters should have either been marked "Return to Sender" (simply not signing for the *certified* letter would have sufficed), or forwarded to Mr. Moore's current address. Neither of these efforts would have cost SMI any postage.

I hope someone in your organization can determine what happened to my letters. I would like the originals to be forwarded to Mr. Moore or returned to me. If they were destroyed, I would appreciate a note from you so stating.

Thank you.

Sincerely,

Bob Astheimer

Bob Astheimer 3-18-92